# Online Training Information Security and Compliance

<u>CampusGuard's Online Training courses</u> focus on information security and compliance topics to engage employees in your ongoing security awareness programs. Our courses feature enhanced content delivery, interactive elements, and gamification for a more immersive experience.

#### Why Choose CampusGuard for Your Online Training Needs?

We work closely with your team to go beyond checking the box to meet compliance requirements by creating a customized, impactful, and effective awareness training program that matches your organization's objectives:

- We use a consultative approach to guide you in monitoring usage patterns and ensure new employees are promptly enrolled in necessary training upon hiring, contributing to the ongoing success of your training program.
- Our training consultants work closely to identify compliance training requirements (i.e., PCI DSS, GLBA, FERPA, HIPAA, etc.) and determine user groups that would benefit from targeted training modules.
- We offer different Online Training Package options and assist in creating a rollout schedule for selected modules and topics based on user groups and roles.
- We provide templates for organizing enrollment notifications, sending reminders about training requirements and enforcement, delivering completion/certification emails, and integrating policy acknowledgments to ensure users understand their individual responsibilities.
- Our teams help you actively measure user progress and training effectiveness by analyzing participation rates, quiz scores, and overall engagement year over year.

#### **Elements of a Successful Security Awareness Training Program**

We incorporate the following elements to make your Security Awareness Training program successful and impactful:



- Course content updated annually to keep up with new compliance requirements and cybersecurity threats
- Content created by credentialed CampusGuard experts to ensure accurate and timely information
- Courses organized into smaller modules to promote micro-learning and increased training frequency
- Scenarios common in higher education and campus-based environments so content is relevant and targeted to your staff
- Interactive content that engages users through gamification and videos
- Ability to customize content and appearance to include your branding, contacts, links to policies, and additional information to provide value to employees and align training with your organizational procedures

- Mobile-friendly, responsive design
- Flexible course structure to adapt to various staff roles on campus
- Narration, closed captioning, and accessibility options (VPAT WCAG Level AA-compliant)
- Easy-to-use navigation that allows users to pause a course and return to it later without losing their place
- Knowledge tests and quizzes that assess the user's understanding of course material
- On-demand progress reports to consistently track and monitor staff completion

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### **Our Available Online Training Packages**

Features	SCORM	Standard Hosted	Premier Hosted
Annual course content updates by credentialed security experts	$\bigotimes$	$\bigotimes$	$\bigotimes$
Pre-built templates for course notifications and acknowledgments	Ś	$\bigotimes$	$\bigotimes$
Pre-built learner assessments/knowledge tests to confirm user understanding of best practices	Ś	Ś	Ś
Access to Compliance and Infosec Resource Libraries	Ś	$\bigotimes$	$\bigotimes$
Bi-monthly Threat Intel Newsletter	Ś	$\bigotimes$	$\bigotimes$
Quarterly touchpoint call with Training Administrator to review feedback/questions	Ś	Ś	Ś
Administrator dashboard and training		$\bigotimes$	$\bigotimes$
Customizable administrator roles		$\bigotimes$	Ś
On-demand and scheduled course progress reports to primary administrators		Ś	$\bigotimes$
Evaluation of compliance training requirements		Ś	$\bigotimes$
Automated and customizable user notifications (enrollment, reminders, completion, etc.)		Ś	Ś
Customized policy/procedure acknowledgment		Ś	$\bigotimes$
Annual user updates/course roll-outs as new course content is available		Ś	$\bigotimes$
User support (troubleshooting/access)		Ś	$\bigotimes$
Customer administration of ongoing user maintenance (adding users, inactivating users, moving departments, assigning courses)		Ś	Ś
CampusGuard administration of ongoing user maintenance (adding users, inactivating users, moving departments, assigning courses)			Ś
Structure annual training calendar/schedule for the organization			$\bigotimes$
Identify user groups for course assignments/role-based training - customizable training program by group			$\bigotimes$
Customized course progress report for defined departments, managers, etc.			$\bigotimes$
Learning Analysis – measure user participation and level of engagement (monitor usage across departments/locations)			$\bigotimes$
Customized user analytics/training reports for annual board security updates			$\bigotimes$
User surveys to gather user feedback			$\bigotimes$
Customized training campaign materials (posters, handouts, messaging for staff) – Branded content			$\bigotimes$



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### **Optional Services**

Features	SCORM	Standard Hosted	Premier Hosted
Customized training course content to align with organizational policies and procedures	Ś	Ś	$\bigotimes$
Branded Training Platform		$\bigotimes$	$\bigotimes$
Single Sign On Integration (Azure, SAML, etc.)		$\bigotimes$	$\bigotimes$
API Integration with Active Directory (user provisioning)		$\bigotimes$	$\bigotimes$
Integration with CampusGuard Central Platform		$\bigotimes$	$\bigotimes$
Quarterly Password Audits	$\bigotimes$	$\bigotimes$	$\bigotimes$
Quarterly Phishing Tests	$\bigotimes$	$\bigotimes$	$\bigotimes$
Facilitated Cybersecurity Incident Response/Tabletop Exercises	Ś	$\bigotimes$	$\bigotimes$
Compliance and Information Security Policy/Procedure Template Library	$\bigotimes$	$\bigotimes$	$\bigotimes$
Compliance and Security Assessments	Ś	$\bigotimes$	$\bigotimes$

#### **Online Training Package Notes**

- **SCORM:** Online Training Packages are hosted on the customer's learning management system (LMS).
- **Standard Hosted:** Online Training Packages are hosted on CampusGuard's LMS and the customer performs all user additions, deletions, and changes outside of the annual user bulk load.
- **Premier Hosted:** Online Training Packages are hosted on CampusGuard's LMS and CampusGuard personnel perform all user additions, deletions, and changes, plus additional resources outlined in the <u>Online Training Packages table</u> (on page 2).

Online Training Package Offerings		
Package	Courses Included	

InfoSec Awareness Package	<ul><li>Information Security Awareness Course</li><li>Phishing Awareness Course</li></ul>	
Compliance Package	<ul> <li>PCI DSS Compliance Course Bundle <ul> <li>PCI for Merchants</li> <li>PCI for IT</li> <li>PCI for Executives</li> <li>PCI for Students/Cashiers</li> <li>PCI DSS for E-commerce</li> </ul> </li> <li>GLBA Course</li> <li>FERPA Course</li> <li>FACTA Red Flags Course</li> <li>HIPAA Compliance Course</li> </ul>	
Both Packages	All InfoSec Awareness and Compliance Courses	
Single Compliance Package	Choose one of the courses from the Compliance Package above.	

Contact us to learn more about our Online Training licenses and pricing, to request a free demo, or to get started.

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